

How to Temporarily Deactivate the iATS Fraud Tools

Due to new security policies, each iATS account is setup with their Fraud Detection Tools activated. These tools are designed to detect a wide range of threats. Unfortunately, these tools will also trigger when batch processing credit cards using MaestroAuction. Specifically, the fraud tools trigger after processing about 5-10 credit cards in a row.

In order to prevent this, it will be necessary to turn off the iATS Fraud tools, run your charges, and then turn the iATS Fraud tools back on.

- 1) Visit <https://www.iatspayments.com/login/login.asp>
- 2) Login to your iATS Account
- 3) In the toolbar, goto Settings → Fraud Tools
- 4) At the bottom of the form, turn off the following checks:
 - a. Enable Velocity Check 1
 - b. Enable Velocity Check 1
 - c. Enable Velocity Check 1
- 5) At the bottom of the form, click Save & Update.
- 6) Return to MaestroAuction and process your charges.
- 7) Once you are finished processing your charges, repeat this process to disable each of the Velocity Checks.

IP Settings

* Please confirm you are providing iATS the IPaddress associated with the donation transaction before completing the section below. If in doubt, please check your Journal Report or contact iATS Customer Care.

◇ Enable IP Check	<input checked="" type="checkbox"/>
Block Credit Card if source IP's country code is in: <input type="text" value="BRA,MEX,SWE,IDN"/>	<input type="button" value="Select Countries"/>
◇ Enable Velocity Check 1	<input type="checkbox"/>
◇ Enable Velocity Check 2	<input type="checkbox"/>
◇ Enable Velocity Check 3	<input type="checkbox"/>